

MEMORANDUM

February 2, 2012

TO: All Carriers of Household Goods with Pending Applications or Issued Certificates of Exemption to Provide Intrastate Service

FROM: Carol Kimball Stahl, Director
Transportation Rates Division
Public Staff – North Carolina Utilities Commission

REGARDING: February 23 Training Seminar for Maximum Rate Tariff

Most transportation of household goods (HHG) over public highways within North Carolina for compensation falls under the jurisdiction of the North Carolina Utilities Commission (Commission). The Maximum Rate Tariff (MRT) issued by the Commission governs the rates and service practices associated with those shipments. The provisions of the MRT define the maximum rates that can be charged, describe the rules under which HHG carriers operate, and stipulate the forms which must be used.

To ensure compliance with the provisions of the MRT, **free** seminars are presented as a joint effort by the Commission, the Public Staff of the Commission, and the North Carolina Movers Association (NCMA). These seminars are designed for carriers unfamiliar with the use of a tariff, perhaps being new to the industry or to North Carolina intrastate moving. The seminars are also excellent opportunities for new employees or ones changing responsibilities within the company to undergo appropriate training. At the end of the day, sample move scenarios are provided to the attendees to rate, applying their newfound knowledge in a relaxed, cooperative atmosphere. Instructors are available to answer questions and help folks reach the correct totals. Such “hands on” opportunities have been given very high marks by carrier reps who have then sent additional representatives to subsequent seminars. This memo is to advise carriers that an MRT seminar has been scheduled as in Raleigh as shown below:

- **Thursday, February 23, at the Cameron Village Library, 2nd Floor Meeting Room (202-A), 1930 Clark Avenue, from 9:15 a.m. to 4:15 p.m.**

ATTENDEES NEED TO BRING A COMPLETE, CURRENT COPY OF THE MRT showing the new rates for 2012. Check the date in lower right-hand corner on Page 45; it should show effective January 1, 2012. We will be using the MRT all day as the text for the seminar. Those carriers who need to obtain a newer version may download a copy at www.ncuc.net/appforms/trans/trnsform.htm. Also, a limited number of copies will be available on the day of the seminar to borrow (no fee) or to acquire at a cost of \$20.00 (cash is okay but we would prefer a check made out to “NC Department of Commerce/Utilities Commission”). It is best that attendees have a copy to write on during the program: to scribble notes, highlight sections, underline special rules or items, etc. **Attendees should also bring a calculator and pencils** to use for the exercises (rating moves) at the end of the day.

To ensure an appropriate number of handouts and sufficient seating, we request that you fill out the Space Reservation Form (second page of this memo) and fax it to 919/715-3705. You are also welcome to mail it to 4326 Mail Service Center, Raleigh, NC 27699-4326 or scan and send as an email attachment; see below.

PARKING INSTRUCTIONS FOR CAMERON VILLAGE LIBRARY SEMINARS: Clark Avenue is one of those roads that change names at an intersection - toward downtown, the road is known as Peace Street. From the west on I-40, use Exit 289 which becomes Wade Ave; turn right onto Oberlin Rd and then ¾ mi later turn left onto Clark. The library is a couple of blocks away on your left. From the east on I-40, use S. Saunders/Exit 298-B through downtown to the Peace Street exit; at the end of the ramp, turn right onto Peace. The library is 0.7 miles on the right in a shopping center with good parking. Since we will be there all day, please park in spaces near Clark Ave rather than in the library’s immediate parking lot. It is a popular facility, and I wouldn’t want to do anything to cause them to discourage our use of the site – such as tying up all their parking spaces!

If you have questions regarding the seminars, you can contact us as follows: Carol Stahl or Cynthia Smith, Public Staff representatives, 919/733-7766, ck.stahl@psncuc.nc.gov or cynthia.smith@psncuc.nc.gov, Bruce Ramaekers, Commission representative, 919/733-4036 or ramaekers@ncuc.net; and Pam Stanley, Executive Director for the NC Movers Association, 800-325-2114 or ncmovers@aol.com.

FAX FORM TO 919/715-3705

(Mailing Address: 4326 Mail Service Center, Raleigh, NC 27699-4326)

SPACE RESERVATION FORM FOR MRT TRAINING SEMINAR

1. Name of person making the reservation: _____

2. Name of the carrier: _____

3. City from which attendees are coming: _____

4. Number of people attending: _____

5. Names of people attending (if known): (Please write clearly to ensure accurate name tags, using the names by which they are usually called, i.e., "Bob" for "Robert.")

6. Date and City of the seminar to be attended: _____
(Please fill out a separate sheet for each seminar.)

7. Contact telephone number(s), including a cell number to use the day of the seminar:

8. An e-mail address, if available: _____

9. A fax number, if available: _____

10. **I understand that a current, complete copy of the MRT for each attendee is needed along with pencils, calculator, pens and note paper!!!**

ANYTHING ELSE WE NEED TO KNOW? _____

