

MEMORANDUM

June 14, 2010

TO: All Carriers of Household Goods with Pending Applications or Issued Certificates of Exemption to Provide Intrastate Service

FROM: Carol Kimball Stahl, Director
Transportation Rates Division
Public Staff – North Carolina Utilities Commission

REGARDING: **MRT Training Seminar in Concord on July 15, 2010**

Most transportation of household goods (HHG) over public highways within North Carolina for compensation falls under the jurisdiction of the North Carolina Utilities Commission (Commission). The Maximum Rate Tariff (MRT) issued by the Commission governs the rates and service practices associated with those shipments. The provisions of the MRT define the maximum rates that can be charged, describe the rules under which HHG carriers operate, and stipulate the forms which must be used.

To ensure compliance with the provisions of the MRT, **free** seminars are presented as a joint effort by representatives from the Commission, the Public Staff of the Commission, and the North Carolina Movers Association (NCMA). These seminars are designed for those carriers unfamiliar with the use of a tariff, perhaps being new to the industry or to North Carolina intrastate moving. The seminars are also excellent opportunities for new employees or ones changing responsibilities within the company to undergo appropriate training. At the end of the day, sample move scenarios are provided to the attendees to rate, applying their newfound knowledge in a relaxed, cooperative atmosphere. Instructors are available to answer questions and help the attendees reach the correct totals. Such "hands on" opportunities have been given very high marks by carrier representatives who have then sent additional representatives to subsequent seminars. This memo is to advise carriers of the upcoming MRT seminar:

**Thursday, July 15, 2010, from 9:30 a.m. to 4:00 p.m.
Charles A. Cannon Memorial Library, Auditorium
27 Union Street North, Concord**

Tentative dates/locations for future MRT seminars. Watch for more details as we get them or call us to check the status.

Mid-August	Raleigh
(None in September)	
Mid-October	Black Mountain
Mid-November	Raleigh
Early December	Triad area

ATTENDEES NEED TO BRING A COMPLETE, CURRENT COPY OF THE MRT. (Check the date in lower right-hand corner on Page 10; it should show effective March 4, 2010.) **We will be using the MRT all day as the text for the seminar.** Those carriers who need to obtain a newer version may download a copy at www.ncuc.net/appforms/trans/trnsform.htm. Also, a limited number of copies will be available on the day of the seminar to borrow (no fee) or to acquire at a cost of \$20.00 (please pay with a check made out to "NC Department of Commerce/Utilities Commission"). It is best that attendees have a copy to write on during the program: to scribble notes, highlight sections, underline special rules or items, etc. Attendees should also bring **a calculator and pencils** for the exercises.

To ensure an appropriate number of handouts and sufficient seating, we request that you fill out the Space Reservation (on the reverse of this memo) form and fax it to 919/715-3705. You are also welcome to mail it to 4326 Mail Service Center, Raleigh, NC 27699-4326.

If you have questions regarding the seminars, you can contact us as follows: Carol Stahl or Cynthia Smith, Public Staff representatives, 919/733-7766, ck.stahl@psncuc.nc.gov or cynthia.smith@psncuc.nc.gov, Bruce Ramaekers, Commission representative, 919/733-4036 or ramaekers@ncuc.net, and Pam Stanley, Executive Director for the NC Movers Association, 800-325-2114 or ncmovers@aol.com.

FAX FORM TO 919/715-3705

(Mailing Address: 4326 Mail Service Center, Raleigh, NC 27699-4326)

SPACE RESERVATION FORM FOR MRT TRAINING SEMINAR

- 1. Name of person making the reservation: _____
- 2. Name of the carrier: _____
- 3. City from which attendees are coming: _____
- 4. Number of people attending: _____
- 5. Names of people attending (if known): (Please write clearly to ensure accurate name tags, using the names by which they are usually called, i.e., "Bob" for "Robert.")

- 6. Date and City of the seminar to be attended: _____
(Please fill out a separate sheet for each seminar.)

- 7. Contact telephone number(s), including a cell number to use the day of the seminar:

- 8. An e-mail address, if available: _____

- 9. A fax number, if available: _____

10. **I understand that a current, complete copy of the MRT for each attendee is needed along with pencils, calculator, pens and note paper!!!**

ANYTHING ELSE WE NEED TO KNOW? _____

