

MEMORANDUM

February 16, 2017

TO: All Carriers of Household Goods Carriers

FROM: Cynthia Smith, Director
Transportation Rates Division, Public Staff – NC Utilities Commission

REGARDING: **Maximum Rate Tariff (MRT) Training Seminars**

Most transportation of household goods (HHG) over public highways within North Carolina for compensation fall under the jurisdiction of the North Carolina Utilities Commission (Commission). The Maximum Rate Tariff (MRT) issued by the Commission governs the rates and service practices associated with those shipments. The provisions of the MRT define the maximum rates that can be charged, describe the rules under which HHG carriers operate, and stipulate the forms which must be used.

To ensure carriers are familiar with the provisions of the MRT, **free** training seminars are provided as a joint effort by the Commission, the Public Staff of the Commission and the North Carolina Movers Association (NCMA). These seminars provide employees the opportunity to undergo training that is beneficial to the overall operation of the company. At the end of the day, sample moves are provided to the attendees to rate and apply their newfound knowledge in a relaxed, cooperative atmosphere. Instructors are available to answer questions and help attendees work through each sample move. Such “hands on” opportunities have been praised by carriers who have sent additional representatives to subsequent seminars. Our upcoming MRT training seminar has been scheduled as follow:

Wednesday, March 15, Fire Station #9 Community Rm, 1020 Ivey Cline Rd., Concord, 9:30–4:30

ATTENDEES NEED TO BRING A COMPLETE, CURRENT COPY OF THE MRT. The date in lower right-hand corner of Page 45 should show an effective date of January 1, 2017. We will be using the MRT all day as the text for the seminar. Those carriers who need to obtain a newer version may download a copy at: www.ncuc.net/appforms/trans/maxrate.pdf. Also, a limited number of copies will be available on the day of the seminar to borrow (no fee) or to acquire at a cost of \$20.00 (cash is okay but we prefer a check made out to “NC Department of Commerce/Utilities Commission”). We have found it best that each attendee has his/her own copy, hopefully to scribble notes, highlight sections, underline special rules or items, etc. **Attendees should also bring a calculator and pencils** to use for the exercises (rating moves) at the end of the day.

To ensure an appropriate number of handouts and sufficient seating, we request that you complete the Space Reservation Form (next page) and fax it to 919/715-3705 as soon as possible. You can also mail it to 4326 Mail Service Center, Raleigh, NC 27699-4300 or scan and send it as an email attachment; see below.

If you have questions regarding the seminars, you can contact us as follows: Tonya Moore and Cynthia Smith, Public Staff representatives at 919/733-7766 or by email at tonya.moore@psncuc.nc.gov and cynthia.smith@psncuc.nc.gov; and Pam Stanley, Executive Director for the NC Movers Association, 800-325-2114 or by email at ncmovers@aol.com.