

TO: All Household Goods Carriers

FROM: Krishna Rajeev, Director - Transportation Rates Division

REGARDING: **Maximum Rate Tariff Training Seminar**

Most transportation of household goods (HHG) over public highways within North Carolina fall under the jurisdiction of the North Carolina Utilities Commission (NCUC). The Maximum Rate Tariff (MRT) issued by the NCUC governs the rates and service practices associated with these shipments. The provisions of the MRT define the maximum rates that can be charged, describe the rules under which HHG carriers operate, and stipulate the forms which must be used.

To ensure carriers are familiar with the provisions of the MRT, **free** training seminars are provided as a joint effort by the NCUC, the Public Staff of the NCUC, and the North Carolina Movers Association (NCMA). These seminars provide employees the opportunity to undergo training that is beneficial to the overall operation of the company. At the end of the day, sample moves are provided to the attendees to apply their newfound knowledge in a relaxed, cooperative atmosphere. Instructors are available to answer questions and help attendees work through each sample move. Such “hands on” opportunities have been praised by carriers who have sent new employees to subsequent seminars.

The upcoming MRT training seminar has been scheduled as follows:

Thursday, February 28: NC Works Training Center, 313 Chapanoke Road, Suite 140, Raleigh, NC 27603, 9 AM – 4 PM

To ensure an appropriate number of handouts and sufficient seating, **we request that you electronically complete the attached Space Reservation PDF and email it to Tracy.Hodge@psncuc.nc.gov. Spaces are limited so please submit the form as soon as possible.**

Please note that all new carriers are required to attend a training seminar within 3 months from the date of the Order Granting Application for Certificate of Exemption. Therefore, if you have recently received your certificate and have not attended a training seminar, please make sure you attend a class within the allotted time-frame.

ATTENDEES NEED TO BRING A COMPLETE, CURRENT COPY OF THE MRT. The date in the lower right-hand corner of Page 45 should show an effective date of January 1, 2019. We will be using the MRT all day as the text for the seminar. Carriers who need to obtain a newer version may download a copy at: www.ncuc.net/appforms/trans/maxrate.pdf. A limited number of copies will be available on the day of the seminar to borrow (no fee) or to acquire at a cost of \$20.00. We have found it best that each attendee has their own copy to highlight sections, underline special rules etc. Attendees should also bring a calculator and pencils to use for the sample billing exercises at the end of the day.

If you have questions regarding the seminar, you may contact us as follows: Tracy Hodge and Krishna Rajeev, Public Staff representatives @ 919-733-7766; Pam Stanley, Executive Director for the NC Movers Association: 1800-325-2114 or ncmovers@aol.com.

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