

## **MEMORANDUM**

February 22, 2018

TO: All Household Goods Carriers

FROM: Krishna Rajeev, Director - Transportation Rates Division

REGARDING: **Maximum Rate Tariff Training Seminar**

Most transportation of household goods (HHG) over public highways within North Carolina fall under the jurisdiction of the North Carolina Utilities Commission (NCUC). The Maximum Rate Tariff (MRT) issued by the NCUC governs the rates and service practices associated with these shipments. The provisions of the MRT define the maximum rates that can be charged, describe the rules under which HHG carriers operate, and stipulate the forms which must be used.

To ensure carriers are familiar with the provisions of the MRT, **free** training seminars are provided as a joint effort by the NCUC, the Public Staff of the NCUC, and the North Carolina Movers Association (NCMA). These seminars provide employees the opportunity to undergo training that is beneficial to the overall operation of the company. At the end of the day, sample moves are provided to the attendees to apply their newfound knowledge in a relaxed, cooperative atmosphere. Instructors are available to answer questions and help attendees work through each sample move. Such “hands on” opportunities have been praised by carriers who have sent new employees to subsequent seminars.

**Please note that all new carriers are required to attend a training seminar within 3 months from the date of the Order Granting Application for Certificate of Exemption.** Therefore, if you have recently received your certificate and have not attended a training seminar, please make sure you attend a class within the allotted time-frame noted on the order granting your certificate.

Our upcoming MRT training seminars have been scheduled as follows:

**Tuesday, March 27: Flag Conf. Room, 3900 Wake Forest Road,  
Raleigh, NC 27609, 9 AM – 4 PM**

**Thursday, April 19: Fire Station #9, 1020 Ivey Cline Rd, Concord, NC  
28027, 9 AM – 4 PM**

To ensure an appropriate number of handouts and sufficient seating, we request that you electronically complete the attached Space Reservation PDF and email it to [Tracy.Hodge@psncuc.nc.gov](mailto:Tracy.Hodge@psncuc.nc.gov). Spacing is limited so please submit the form as soon as possible.

**ATTENDEES NEED TO BRING A COMPLETE, CURRENT COPY OF THE MRT.** The date in the lower right-hand corner of Page 45 should show an effective date of January 1, 2018. We will be using the MRT all day as the text for the seminar. Those carriers who need to obtain a newer version may download a copy at: [www.ncuc.net/appforms/trans/maxrate.pdf](http://www.ncuc.net/appforms/trans/maxrate.pdf). Also, a limited number of copies will be available on the day of the seminar to borrow (no fee) or to acquire at a cost of \$20.00 (cash is okay but we prefer a check made out to "NC Department of Commerce/Utilities Commission"). We have found it best that each attendee has their own copy, hopefully to scribble notes, highlight sections, underline special rules or items, etc. Attendees should also bring a calculator and pencils to use for the sample billing exercises at the end of the day.

If you have questions regarding the seminar, you may contact us as follows: Tracy Hodge and Krishna Rajeev, Public Staff representatives @ [919-733-7766](tel:919-733-7766) and Pam Stanley, Executive Director for the NC Movers Association, [800-325-2114](tel:800-325-2114) or [ncmovers@aol.com](mailto:ncmovers@aol.com).

*Mr. Krishna Rajeev*

Director - Transportation Rates Division

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