

MEMORANDUM

July 18, 2019

TO: All Household Goods Carriers

FROM: Krishna Rajeev, Director - Transportation Rates Division

REGARDING: **Maximum Rate Tariff Training Seminar**

The transportation of household goods (HHG) over public highways within North Carolina is under the jurisdiction of the North Carolina Utilities Commission (NCUC). The Maximum Rate Tariff (MRT) issued by the NCUC governs the rates and service practices associated with these shipments. The provisions of the MRT define the maximum rates that can be charged, describe the rules under which HHG carriers operate, and stipulate the forms which must be used.

To ensure carriers are familiar with the provisions of the MRT, **free** training seminars are provided as a joint effort by the NCUC, the Public Staff, and the North Carolina Movers Association (NCMA). These seminars provide employees the opportunity to undergo training that is beneficial to overall business operations. At the end of the day, sample moves are provided to the attendees to apply their newfound knowledge in a relaxed, cooperative atmosphere. Instructors are available to answer questions and help attendees perfect appropriate billing practices. Such “hands on” opportunities have been praised by carriers who have sent new employees to subsequent seminars.

The upcoming MRT training seminar has been scheduled as follows:

Thursday, August 15: Wilmington Fire Department Station 3 Training Room, 114 Cinema Drive, Wilmington, NC 28403, 9 AM – 4 PM

Please complete the attached Registration form and email it to Tracy.Hodge@psncuc.nc.gov. Attendance will be limited so submit the form as soon as possible.

ATTENDEES NEED TO BRING A COMPLETE, CURRENT COPY OF THE MRT. The date in the lower right-hand corner of Page 45 should show an effective date of January 1, 2019. We will be using the MRT as the text for the seminar.

The current version can be obtained at: <https://www.ncuc.net/Industries/documents/maxrate.pdf>. A limited number of copies will be available on the day of the seminar to borrow or acquire at a cost of \$20.00. It's best that each attendee has their own copy to highlight sections, underline special rules etc. Attendees should also bring a calculator and pencil for the sample billing exercises.

Please note that all new carriers are required to attend a training seminar within 3 months from the date of the Order Granting Application for Certificate of Exemption.

If you have questions regarding the seminar, you may contact us as follows: Tracy Hodge and Krishna Rajeev, Public Staff representatives @ 919-733-7766; Pam Stanley, Executive Director for the NC Movers Association: 1-800-325-2114 or pstanley@ncmovers.org

Mr. Krishna Rajeev

Director, Transportation Rates Division
Public Staff - NC Utilities Commission
(919) 733-0878