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Sponsors

Tar Heel Van



Paula West of Covan World-Wide Moving in Fayetteville was named Move of the Year. She is pictured with part of her team—Calvin Burnette, Kelly Kolesnikov and Christopher Kolesnikov

Aegis Insurance Services was awarded the Bill Trimble Vendor Service Award. John Bilton, a long-time NCMA sponsor, represented Aegis.



NCMA Board of Directors

President—Mike Mather, Mather Brothers Moving, Garner Vice-President—David Rushing, All American Relocation, Charlotte Secretary/Treasurer—Kristie Allen, Two Men and A Truck, Fayetteville

2023 Directors:

Lucky Anneheim, Make a Move, Charlotte Travis Few, Few Moves, Wilmington Momo Martinez, Acme Movers & Storage, Morehead city, nC Michael Zlotnik, Carey Moving & Storage, Rock Hill, SC

2024 Directors:

Chris Barringer, Barringer Moving & Storage, Newton Cliff Crabtree, Crabtree Family Moving, Raleigh Nick Fincher, Stewart Moving & Storage, Fayetteville Paula West, Covan World-Wide Moving, Fayetteville

2025 Directors:

Maegan Allison, Miracle Movers of the Triad, Greensboro, nC Dean Barrett, City Transfer & Storage, High Point Thomas Kiser, Jr., Patterson Storage Warehouse, Fayetteville Les Wilson, Two Men and a Truck, Durham, NC

Ex-Officio: Dru Burgin, Sells Service, Statesville

From the President

To the NC Movers Association Membership

As the cold days of the slow season arrive, I hope everyone has had a prosperous 2022. The Holidays are almost here so please try to relax a bit and enjoy the season with family and friends. There will be plenty of time to plan and set goals for 2023.

With the new challenges in our industry, it is good to know we have an association who supports it's members. Our workforce demands higher pay, equipment, insurance, and carton prices are higher than ever, and the DOD and FMCSA have made changes that affect us all. I am thankful that, through our NC Movers Association, I have made friends who share these challenges. Although we compete against each other, it is nice to talk and share experiences with someone who knows what it's like.

We had a great convention in Concord this year. I want to thank everyone who attended. We had several first-time sponsors this year. The representatives they sent did more than sell their products and services. They got involved with the members. They played in the cornhole and golf tournaments, but more importantly, they spent their free time getting to know the membership. We had a great time while making some solid business connections. Our speakers this year were, in my opinion, the best group I've heard at a convention. They will be hard to beat next year when we head back to the coast for the 2023 convention.

Watch for announcements of various MRT training, Seminar Training events, and board meetings in 2023. I encourage members to take advantage by sending your people to our training events. Every member is welcome to attend our board meeting. As always, you can call our Executive Director, Pam Stanley, with questions. She loves to help our members.



Mike Mather Mather Brother s Moving Company Garner, NC mike.mather@matherbrot

hers.com

Again, thanks to everyone who supports the NCMA. Happy Thanksgiving, Merry Christmas, and Happy New Year!

Mike Mather

CONVENTION 2022



NCMA Board of Directors

Front Row: Cliff Crabtree, Crabtree Family Moving & Storage; Dru Burgin, Sells Service, Paula West, Covan World-Wide Moving; Maegan Allison, Miracle Movers of the Triad; Mike Mather, Mather Brothers Moving

Second Row: Dean Barrett, City Transfer & Storage; Lucky Anneheim, Make a Move, Thomas Kiser, Jr., Patterson Storage Warehouse; David Rushing, All-American Relocation; Momo Martinez, Acme Movers & Storage

Not Pictured: Kristie Allen, Two Men and Truck; Chris Barringer, Barringer Moving & Storage; Travis Few, Few Moves; Nick Fincher, Stewart Moving & Storage; Les Wilson, Two Men and A Truck; Michael Zlotnik, Carey Moving & Storage



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Packing Material and Moving Equipment



Cliff Crabtree of Crabtree Family Moving in Raleigh won the Move for Hunger Award. He was presented the honor by Michael Bostwick of Victory Packaging. Cliff's son Jared help arrange a Fill the Truck Food drive this past spring. They raised over 8,100 pounds of food that were donated to the Food Bank of Central and Eastern North Carolina. This provided 6,750 meals for neighbors in need.



Katerina Kepley Wins NCMA Scholarship



Katerina Kepley was this year's winner of the NCMA Scholarship. Katerina graduated from West Davidson High School and is currently attending UNC-Chapel Hill. She is the daughter of Mitch and Erin Kepley. She was sponsored by her grandfather, Kep Kepley of Kepley Moving and Storage in Lexington. She won the State 2A High Jump Championship. Katarina graduated with a 3.9 GPA, played several sports and volunteered to help several charities.

Moving Across State Lines

Remember if you have a USDOT number to transport household goods or any other commodities in INTERSTATE commerce, you must update your UCR registration before January 1.

If you are an authorized interstate household goods mover, remember the **amended FMCSA rules** are NOW being enforced. <u>Here's a quick</u> <u>summary</u> with which you should be aware. *(With thanks to the New Jersey Warehouse and Movers Assn and ATA's Moving & Storage Conference.)* For a complete look at the interstate household goods regulations, <u>click</u> <u>here.</u> Remember, interstate moving is VERY DIFFERENT from moving within North Carolina. The rules, paperwork, and penalties are quite different. It pays to be aware of your obligations.



Third-Party Cold Weather Services Advisory

Please be advised that between November and April, CMS recommends nextday service on the following services items to give them time to acclimate to room temperatures.

These recommendations listed below come from our many years of experience and product knowledge as well as manufacturer procedures and recommendations. We will accommodate the shipper's request for same-day service; we do however want to stress our goal is to make the shipper 100% satisfied and prevent any damage or loss that would result from premature servicing of these items.

• Electronic Equipment – Manufacturers of TVs, computers, sound system components, fitness equipment electronics, and other electrical/electronic items warn that extreme temperature changes can cause condensation in electrical components and they "highly recommend" waiting 24 hours before servicing / reconnecting these types of items.

• **Grandfather Clocks** – Cold temperatures can cause the small gears, components, and moving parts of the clock mechanism to contract and therefore restrict movement. The oil used to lubricate clocks also can be affected by cold weather causing restricted movement within the mechanism. Clocks should be allowed to acclimate and reach room temperature before servicing, re-starting the clock.

• Washing Machines – Our technicians drain water from the pump at origin, however, the washer will always retain some water in the mixer value, pump housing, and internal hoses. Attempting to operate any style of the washer with moisture frozen internally may result in damage to internal components.

• **Dryers** – Internal components such as igniters, ceramic heating elements can become brittle in cold temperatures, attempting to operate the dryer will cause a "sudden" temperature change and can damage internal parts.

• **Icemakers** – Our technicians drain the solenoid values, supply lines, and the water filter (if applicable) when servicing at origin, however residual moisture in those internal parts may freeze. The ice maker/refrigerator should be allowed to reach room temperature to ensure a complete and thorough system check upon reconnection.

• Water Softeners – Residual water in supply tanks and lines may freeze during cold temperatures. These units should be allowed to reach room temperature before installation to prevent damage to components.

• Waterbed Mattresses – Residual moisture inside the mattress will freeze during cold temperatures. Attempting to handle a vinyl waterbed mattress before it is allowed to reach room temperature may cause cracking in the vinyl. Waterbed mattresses should be allowed 24 hours to reach room temperature before handling / re-assembly is attempted.

CONVENTION 2022

Convention Speakers



Francisco Acuna DOT Compliance Investigations





Above: **Krishna Rajeev**, Director Transportation Rates Division NCUC Public Staff Left: **Ryan Bowley** Executive Director Moving & Storage Conference American Trucking Association



New Board Members Installed

David Rushing, NCMA Vice President, administered the oath of office to new board members Maegan Allison of Miracle Movers of the Triad and Miguel Martinez of Acme Movers and Storage in Morehead City and to returning board members Thomas Kiser of Patterson Storage Warehouse and Dean Barrett of City Transfer and Storage



Board Members Thomas Kiser, Lucky Anneheim, Cliff Crabtree, President Mike Mather and Michael Zlotnik ready to give their Committee reports



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As you will experience at New Haven, customer service is not simply a slogan but is at the heart of who we are. Many of our salespeople and managers have been in the industry for decades and know first hand the challenges and unique needs of professional movers. When you call us or enter our New Haven locations, you can count on expert support, customized solutions, prompt & friendly service, fast turn-around and prompt deliveries. You matter to us, and so does your time. Since 1911, we have been putting our customers first.



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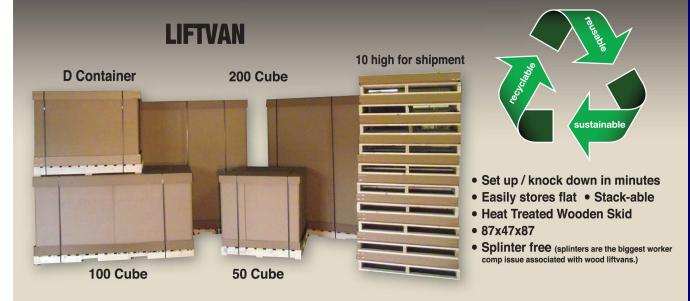
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The United Brokerage Liftvan, has outstanding characteristics for ease of use, reusability, and water resilience. It is designed to meet overseas shipping requirements.

- This Liftvan reduces approximately 50% of the vibration as compared to wood.
- Total weight 160 lbs empty....Saves up to 200 pounds in shipping weight.
- The Liftvan takes only one person to set up for loading in approximately 5 minutes.
- There are o nails or hammering, just strapping.
- Unloading is performed by removing the long strapping and opening the doors at either end. (always keep one set of doors closed at all times)
- The Liftvan can be easily knocked down for storage.
- The Liftvan is recyclable.
- Heat Treated 4-Way forklift entry standard
- SDDC Approved







Gary Adams and Hannah West of Covan World-Wide Moving in Fayetteville made sure Paula West got to celebrate with her crew for winning Mover of the Year! We had a nice luncheon for Paula and Pam Stanley came to make sure she got her plaque (and I even surprised her again!)



CONVENTION 2022

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Now, businesses can significantly lower or eliminate their merchant processing costs.

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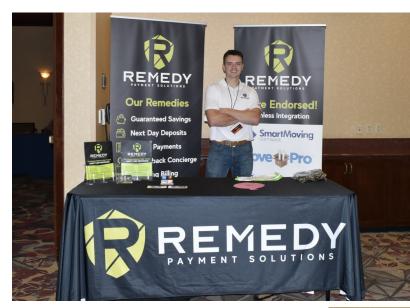
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Tony Harris Memorial Cornhole Winners—Austin Harris and Chase Garvey of United Brokerage.

They donated their winnings back to the Scholarship Fund!



Golf Winners—Coastal Carrier Moving & Storage (again!!!) Wayne Ray is looking down and smiling at this achievement!



Last year, they were First Timers—now they are members forever! Kevin Boudeau, Shannon Strickland & Stetson Strickland from Just Move It with Daquan and Chantal Bryant of Two Twins and A Truck

With Chris Burkauskas of Wells Insurance



Sandra Fincher, Sherry Garvey and Paula Potts With Van and Jett Potts

Coastal Carrier Holds 3rd Annual Food Drive

Coastal Carrier Moving and Storage of Wilmington_held their 3rd Annual food drive on October 22, 2022, at the Piggly Wiggly in Leland, N.C. They partnered with Vietnam Veterans of America Chapter 885 in Wilmington NC. & Move for Hunger.

They are an AWESOME group of Veterans in Wilmington that Coastal Carrier will continue to partner with several times a year going forward.

The Veterans collected & donated lots of non-perishables, and the community participation was phenomenal.

With the collections from that day alone, we were able to provide 595 meals from the 714 pounds of food collected during the food drive.

People love knowing their food donations will benefit their neighbors in need.

Coastal Carrier Moving & Storage Company is committed to helping in the fight against hunger.

We already have our next food drive in the works!

We will also continue our efforts on every move job and encourage our clients to donate from their own pantries.

Thanks to Julie Grant(Coordinator) & participants , James Cannon, Kelsey Adams & Bree for all their hard work in making this food drive a success!



FAE-5247

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CONVENTION 2022

TEXTING AND DRIVING: IT CAN WAIT

Provided by: Wells Insurance One North Third Street Wilmington, NC 28401 Tel: 910.251-5449

When it comes to texting and driving, remember that it can wait. No text is as important as your life and the lives of your passengers and drivers around you.



Sending or reading a text message takes your eyes off the road for about 5 seconds, long enough to cover a football field while driving at 55 mph.





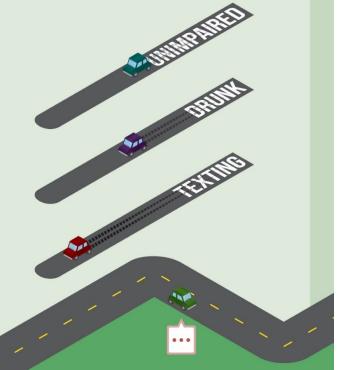
Of all crashes, over 90 percent involve driver inattention within a 3-second window of the crash.



Each day in the U.S., approximately nine people are killed and over 1,000 are injured in crashes that involve a distracted driver, according to the NHTSA.



Some studies suggest that texting while driving is worse than driving drunk. In fact, a recent Car and Driver study tested the reaction times of an unimpaired driver, an unimpaired driver sending a text and a legally drunk driver. The legally drunk driver traveled four feet more than the unimpaired driver before realizing the need to brake, while the texting driver traveled 70 extra feet.



When you choose to text while driving, you're choosing to put the lives of every single driver around you at risk. What's more, people who drive for work are more likely to use a cellphone while driving than during their personal time, according to the National Highway Traffic Safety Administration (NHTSA).

Thanks to our Convention Sponsors!

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HEETV

Merry Christmas From Ellis He's 5!!

NCMA Public Service Announcement

The NCMA has issued our first ever Public Service Announcement to warn the public about the pitfalls of using illegal movers. Feel free to show this to your customers or add it to your website!

The video is on the home page of our website. Commissioner Floyd McKissisk, Jr. introduces the video. It is also available on YouTube: <u>https://www.youtube.com/watch?v=cLTPhWj9kz0</u>

CONVENTION 2022



2021 NCMA Calendar

January 25—NCMA Board Meeting via Zoom

February 27-March 1—Moving & Storage Conference of ATA Annual Meeting, Orlando FL



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quidance to our concerning rates, tariffs, rules and regulations as prescribed by the NC Utilities Commission. importantly we provide support for our members and sponsors so they can supply quality service to the

The mission of the North Carolina Movers Association is to provide

moving and consuming public.

members

Most

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TAR HEEL VAN