

NORTH CAROLINA MOVERS ASSOCIATION
BOARD OF DIRECTORS MEETING
April 30, 2016
Wrightsville Beach, NC

Call to Order Time: _____

Brett Plummer

Roll Call

Pam Stanley

Minutes

February 20, 2016

Pam Stanley

Treasurer's Report

2016 Treasurer's Report

Dru Burgin

Committee Reports

By-Laws

Jeff Brown

Convention

Kathy Cox

Legal/Legislative/Insurance

Tony Harris/Felicia Lunsford

Military Affairs

Steve Rhodes

New Members Development/

Rick Thornton, Todd Eberhardt

Corporate Sponsorship

Travis Few, Jerry Hare

Public Affairs/Tariff Oversight

Todd Campbell/Robert Diaz

Scholarship

Mike Mather, Matt Sharpstene

Seminar Training

Jerry Hare/Dru Burgin, Matt Sharpstene

Technology/IT

Travis Few, Felicia Lunsford

Executive Director

Pam Stanley

New Business

Scholarship

Office Max/Office Depot Plan

Old Business

Website Update

Technology/IT Committee

Executive Session

New Members:

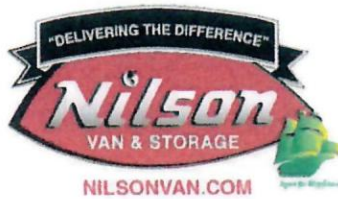
B&W Moving

Two Men And A Truck, Norfolk

Movealldotcom, LLC

Sparta Moving and Storage, LLC

Adjourn Time _____



30 April 2016

Report to the Board – Military

SDDC has announced that once again this year, there will be a “no refusal” policy in place. Communication of Black Out dates to TSPs remains critical.

SIT @ Origin: The origin agent must obtain written verification from the service member (preferably an email to the PPSO) stating that they are aware of the specifics of what SIT at origin means and that they agree to have their goods stored at origin. The service member must have a direct delivery address in order to have their goods released from SIT at origin.

Quickest way to get suspended this summer = don't do a requested reweigh. It has become a special interest item for the DoD Inspector General.

Special Interest Items (SIIs) which will be monitored closely in Peak Season 2016:

- Failure to complete service by 2100 hours (9 pm)
- Failure to complete pre-move survey
- Failure to update DPS with scheduled delivery date
- Failure to deliver shipment on or before RDD
- Failure to update DPS with reweigh information
- Failure to unload, reassemble and unpack at destination
- Failure to settle claims in a timely manner
- Failure to settle inconvenience claims in a timely manner

Pro Gear items should be inventoried with sufficient detail that a claims adjuster will be able to tell if they are dealing with a backpack from WalMart full of inexpensive items, or expensive combat gear.

Domestic (Code D) shipments estimated to be less than 7000 pounds, traveling over 800 miles with no delivery address will “more than likely” be booked as Code 2 shipments.

On 4 April, the Storage Management Office (SMO) published an updated Certificate of Independent Price Determination for those participating in the

DoD Non-Temporary Storage program. For the updated form go to usarmy.scott.sddc.mbx.sesmo@mail.mil (South East SMO Team)

SDDC announced they will be conducting a Secretary of State review for each TSP to be accomplished by 1 May. This is to insure that all TSPs are compliant with the registration requirements of their respective states.

The Fort Bragg Transportation Officer hosted the 11th Annual Household Goods Transportation Working Group on 21 April. There were 14 Staff members and 12 movers representing 5 companies in attendance.

Very Respectfully,

A handwritten signature in black ink, appearing to read 'Steve Rhodes', with a stylized flourish extending to the right.

Steve Rhodes

NEW MEMBER DEVELOPMENT/
CORPORATE SPONSORSHIP

Rick Thornton, Todd Eberhardt
Travis Few, Jerry Hare – Co-Chairmen

April 30, 2016

	2016	2015
Associates	27	23
Branch	14	17
Regular	162	149
TOTAL	203	189

NEW MEMBERS SINCE LAST MEETING:

B&W Moving
Two Men And A Truck, Norfolk
Movealldotcom, LLC
Sparta Moving and Storage, LLC
Custom Moving Solutions, LLC

NEW ASSOCIATE MEMBERS SINCE LAST MEETING:

Legal Shield

Clark Claim Services

EXECUTIVE DIRECTOR'S REPORT

April 30, 2016

Pam Stanley

Tariff training seminars will continue to be held on a regular basis. We are still getting very good attendance at these seminars. They continue to be the best recruiting ground for new members. Next seminar will be May 18 in Raleigh. We are trying to have one in the Triad in June; July will be skipped and August will be back in Raleigh. We'll be in Charlotte again in the fall.

The first quarter issue of the Tar Heel Van has been published. Next issue will be published in mid-June.

I continue to send out Member Updates about 1-2 times a month to notify the memberships of items of interest happening now.

AMSA has very good attendance at their convention. I helped conduct an Independent Movers seminar which went over very well. There is a proposal to have an Independent Movers committee which will be discussed at the fall board meeting. I would ask to be a part of that committee.

Forms are still going very well. We have had just over \$20,000 in sales already this year.

Annual dues invoices have gone out. There is still \$22,000 in outstanding dues. Past due letters will be going out next week. When people are calling about ordering forms now, they are told they have to get current before they can order.