

FRONT LOAD WASHERS

More and more shippers have front load washers.

It is most important to use care in moving these machines.

The drum of the front load washer must be secured to move it. It has to be secured because it is partially floating. It is suspended with springs and/or shocks and/or a cable and/or a steel bar and the drum is attached to a motor by a belt running on pulleys. This drum is a great deal of weight to swing within the unit. If the drum is not secured by the bolts on the back of the unit, the drum will swing and dents can occur in the outer shell; the shocks can bend or break; the lower mounts on the bottom plate can bend where the shocks and springs connect. The washer would then have an average repair bill of about \$475.00.

The door can be secured shut with a simple mover's rubber band or by proper placement in the truck with an etrack strap.

If you are not doing an on-site estimate, be sure to ask your customer what type of washing machine they have. If they have a front load washer, be sure to ask them if they have the bolts to secure the drum.

If the customer does NOT have the bolts, you need to make sure that there are bolts before you move the washer.

You can either have the customer call one of the following businesses. They will need the make and model of their washing machine. If you like, you can get the make and model and order the parts yourself. You would then be able to pass on the cost of the parts to your consumer. If you secure the drum, you would be able to charge for appliance servicing.

The companies that have the parts for securing the door are:

D & L Parts

www.dlpartesco.com

800-431-6068

Cashwell Appliance Parts

www.cashwells.com

800-277-1220

A P Wagner

www.apwagner.com

888-279-2463