

MEMORANDUM
October 31, 2019

TO: All Household Goods Carriers

FROM: Krishna Rajeev, Director - Transportation Rates Division

REGARDING: **Maximum Rate Tariff Training Seminar**

The North Carolina Utilities Commission (NCUC) regulates transportation of household goods (HHG) over public highways within North Carolina. The Maximum Rate Tariff (MRT) governs the **rates** and **operating practices** associated with these shipments. Provisions of the MRT:

- Defines the maximum rates that may be charged.
- Describes (in detail) various rules of operation.
- Specifies forms that **must** be used with every regulated move.

To ensure familiarity with these provisions, **free** training seminars are provided throughout the year as a joint effort by the NCUC, Public Staff, and the North Carolina Movers Association (NCMA). These seminars are geared towards providing carriers with relevant information that will benefit overall business operations:

- Moving process breakdown (Best practices, Pitfalls to avoid)
- Required documents (BOL, Estimates, COI etc.)
- Quarterly Reports (How to report, What revenues to include)
- Annual Reports (Operating statistics, Verification)
- Sample Moves (MRT rates, chargeable items)

Representatives are available to answer questions and help attendees gain a better understanding of all material covered, including appropriate billing practices. This “hands on” opportunity continues to be praised/utilized by carriers who repeatedly send new employees to seminars.

The upcoming MRT training seminar has been scheduled as follows:

Tuesday, November 19: Cameron Village Library, 1930 Clark Avenue, Room #202, Raleigh, NC, 27605 9:30 AM – 4 PM

Please complete the attached Registration Form and email it to Tracy.Hodge@psncuc.nc.gov. Attendance will be **limited**, so submit the form as soon as possible.

EVERY ATTENDEE NEEDS TO BRING A PAPER OR ELECTRONIC VERSION OF THE CURRENT MRT. The date in the lower right-hand corner of Page 45 should have an effective date of January 1, 2019.

The current version can be obtained at: <https://www.ncuc.net/Industries/documents/maxrate.pdf>. A small number of copies will be available to borrow or acquire at a cost of \$20.00.

Please note that all new carriers are required to attend a training seminar within 3 months from the date of the Order Granting the Certificate of Exemption.

If you have questions regarding the seminar, you may contact: Tracy Hodge, Public Staff representative @ 919-733-7766; Pam Stanley, Executive Director for the NC Movers Association @ 1800-325-2114 or pstanley@ncmovers.org.

Mr. Krishna Rajeev

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