

MEMORANDUM
January 17, 2020

TO: All Household Goods Carriers
FROM: Krishna Rajeev, Director - Transportation Rates Division
REGARDING: Maximum Rate Tariff Training Seminar

The North Carolina Utilities Commission (NCUC) regulates transportation of household goods (HHG) over public highways within North Carolina. The Maximum Rate Tariff (MRT) governs the rates and operating practices associated with these shipments. Provisions of the MRT:

- Defines the maximum rates that may be charged for services.
- Describes (in detail) various rules of operation.
- Specifies forms that must be used with every regulated move.

To ensure familiarity with these provisions, free training seminars are provided throughout the year as a joint effort by the NCUC, Public Staff, and the North Carolina Movers Association (NCMA). These seminars are geared towards providing carriers with relevant information that will benefit overall business operations:

- Moving process breakdown (Best practices, Pitfalls to avoid)
- Required documents (BOL, Estimates, COI etc.)
- Quarterly Reports (How to report, What revenues to include)
- Annual Reports (Operating statistics, Verification)
- Sample Moves (MRT rates, chargeable items)

Representatives are available to answer questions and help attendees gain a better understanding of all material covered, including appropriate billing practices. This “hands on” opportunity continues to be praised/utilized by carriers who repeatedly send new employees to seminars.

The upcoming MRT training seminar has been scheduled as follows:

Tuesday, February 25, 2020: Fire Station #9, 1020 Ivey Cline Rd, Concord, NC 28027, 9 AM – 4 PM

Please complete the attached Registration Form and email it to Tracy.Hodge@psncuc.nc.gov. Attendance will be limited, so submit the form as soon as possible.

EVERY ATTENDEE NEEDS TO BRING A PAPER OR ELECTRONIC VERSION OF THE CURRENT MRT. The date in the lower right-hand corner of Page 45 should have an effective date of January 1, 2020.

The current version can be obtained at: <https://www.ncuc.net/Industries/documents/maxrate.pdf>. A small number of copies will be available to borrow or purchase at a cost of \$20.00.

Please note that all new carriers are required to attend a training seminar within 3 months from the date of the Order Granting the Certificate of Exemption.

If you have questions regarding the seminar, you may contact: Tracy Hodge, Public Staff representative @ 919-733-7766; Pam Stanley, Executive Director for the NC Movers Association @ 919-554-8920 or pstanley@ncmovers.org.

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