## NORTH CAROLINA MOVERS ASSOCIATION BOARD OF DIRECTORS MEETING OCTOBER 7, 2021 Holiday Inn Wrightsville, NC

Call to Order Time:	Dru Burgin
Roll Call	Pam Stanley
Minutes September 8, 2021	Pam Stanley
Treasurer's Report 2021 Treasurer's Report	David Rushing
Committee Reports By-Laws Convention Legal/Legislative/Insurance  Military Affairs New Members Development/ Corporate Sponsorship Nominating Committee Public Affairs/Tariff Oversight Scholarship Seminar Training Executive Director	Tyler Space Dru Burgin Kathy Cox/Dean Barrett/ Lucky Anneheim Thomas Kiser, Jr. Jeff Day  Mike Mather Travis Few/Cliff Crabtree Chris Barringer/Paula West Jeff Day/Michael Zlotnik Pam Stanley
New Business	
Old Business 2022 Budget	David Rushing
Executive Session	
Adjourn Time	

#### **North Carolina Movers Association**

### **Convention 2021 Military Committee Update**

- Global Household Goods Contract award expected at the end of October. Once awarded, protests are predicted to happen again along with a federal court of claims suit to appeal the winner.
- If protests are denied, GHC would be a start in phases. 25% domestic market would be under GHC in Oct 2022, 25% in Jan 2023, 25% in April 2023, and the last 25% in July 2024. International would begin their phase in start in Oct 2023 following the same timeline.
- No additional information regarding the GHC has been provided at this time.

#### Fall Personal Property Forum was virtual and held on September 15 – 16.

2022 Business Rule proposed changes they discussed.

- 7-Day Spread: The proposed change uses the customer's "Pick up No Later Than Date" as the last day of the spread. DPS will automatically calculate the 7-day spread. Many questions and concerns remain about this potential change.
- Automatic Reweighs: 12% of eligible and automatic reweighs were **not** performed year to date. 2022 draft business rules proposed a non-performance reweigh fine increase from \$400.00 to \$600.00 but during the PPF, TRANSCOM advised that the non-performance reweigh fines will be removed for 2022, but punitive actions will be strictly enforced.
- Electronic inventories: 2022 draft business rules indicated that electronic inventories would be required. During the PPF, TRANSCOM advised that they received a lot of pushback due to the cost and time it would take to implement electronic inventories industry wide so an implementation date has not been decided yet. They are considering a phased approach to implementation and also considering requiring electronic inventories beginning April 2022 with no punitive action and begin compliance consequences would in 2023.
- Proposed changing the effective date of the new business rules from 5/15/22 to 4/1/22. TRANSCOM was happy that this would give roughly 7,000 moves per week the benefit of the new business rules and the non-peak rate. This was met with pushback from the industry who feel that peak rates should also begin on 4/1 if new rules begin on 4/1.
- PII: The initiative to protect customer's Personally Identifiable Information. This involves removing the SSN from customs documents used to clear international shipments. The SSN will be replaced with the DOD ID #.
   USTC has made communication a top priority for 2022.
- USTRANSCOM is will working through the 300+ comment forms submitted regarding proposed changes. They will continue to seek improvement for the DoD customer.
- The final 2022 Business Rules are scheduled for released on 11/5/21.

#### Additional business rule changes not discussed during PPF

- Notable changes in the draft Claims and Liability Business Rules:
  - > TSP's liability will be the greater of: \$7,500 per shipment, or \$8.50 per pound instead of \$6.00, and will not exceed \$75,000.
- Notable changes in the draft TOS:

- > Origin and destination SIT no longer need to be in a DoD approved storage facility.
- A fire protection system is required to be approved for SIT.
- Weight estimates must be accurate within 10% of the actual shipment weight. Did not discuss what would happen if an estimate is not within 10%.
- Notable changes in the draft 400NG:
  - ➤ If a reweigh is required and not performed, and the weight exceeds the customer's entitlement, TSP's can only seek payment up to 110% of the customer's weight entitlement.
  - Automatic reweighs are required on all shipments 7,000 lbs or more.

#### **Non-Temporary Storage Update**

- The Storage Management Office (SMO) conducted a warehouse inspection blitz in the Spring of 2021. 88% of NTS facilities nationwide were inspected out of 1194 NTS approved facilities. The state of the program was worse than they expected. 11% were found to have major issues including mold, water, holes in roof, etc. which contain a total of 4.6m lbs of hhg's.
- Overall NTS reform and updates to the NTS TOS that began July 1, 2021 brings the NTS program in alignment with the DPS program.
- Conversions of NTS shipments to private storage remain problematic. The SMO is committed to finding a better solution. SMO has verbally agreed to form a committee made up of industry and government officials to discuss this problem for potential solutions. Timeline of formation is unknown.
- Quarterly NTS rates started October 1<sup>st</sup> 2021. Rate submissions must be received by email or mail no later than the 15th of the 2nd month of the current quarter to be effective the following quarter. Ex: Rates submissions are due on November 15<sup>th</sup> or January 1 effective date or February 15<sup>th</sup> for an April 1<sup>st</sup> effective date.

This concludes my report regarding military HHG's.

## NEW MEMBER DEVELOPMENT/CORPORATE SPONSORSHIP

## Todd Campbell, Chairman

## **BOARD OF DIRECTORS REPORT**

## September 8, 2021

	2021	2020
Associates	27	27
Branch	18	15
Regular	199	187
TOTAL	244	229

New Mover Members since last Board meeting Hernandez Moving 919, Raleigh

## NOMINATING COMMITTEE REPORT

### OCTOBER 7 & 8, 2021

### Kathy Cox, Chairman

President - Mike Mather Mather Brothers Moving & Storage, Garner
 Vice-President - David Rushing, All American Relocation, Charlotte
 Secretary/Treasurer - Jeff Day, Acme Movers & Storage, Morehead City

### **2023 Directors:**

Kristie Allen- Two Men and A Truck, Fayetteville

### **2024 Directors:**

Chris Barringer – Barringer Moving & Storage, Newton

Cliff Crabtree – Crabtree Family Moving, Raleigh, NC

Nick Fincher, Stewart Moving & Storage, Fayetteville, NC

Paula West – Covan World-Wide Moving, Fayetteville, NC

# EXECUTIVE DIRECTOR'S REPORT September 8, 2021

MRT Training Seminars are continuing on Zoom for the time being. The next one is October 28. I am surprised at how popular they continue to be

The time since the last meeting has mostly been spent on the convention. After I got the computer rebuilt last week when it crashed.

I have been doing Zoom training for individual members. Have a few more scheduled for this month.

Membership is still calling with questions about a wide variety of subjects. I have been getting calls from more consumers who have found us.

ATA Moving & Storage Conference's annual meeting is November in Austin, Texas. As of right now, I am not comfortable in getting on a plane and going to Texas. I have let my committee know that I will not be there. Attendance is still very light – 90 last week. They will be having another one in March.